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call center skills testing the call center customer service scenario audio test aims to assess whether the test taker can determine the most appropriate response to a myriad of basic call center situations these situations are mainly customer service driven but there are also questions about creating effective call center environments, **the customer service challenge quiz proprofs quiz** - for one to work in the customer service they have to have a lot of patience and know how to talk to a client how long have you been a customer service attendant take up the customer service challenge quiz below and see just how much qualified you are for the vacant position within the organization, **assessment tests for employment request a live demo** - with eskill s assessment tests for employment you can forget about bad hires combine any of eskill s hiring assessment tests into a targeted online skills assessment to fit your company s needs our consultants will walk you through our applicant testing product and answer any questions you may have get a free demo to learn more, **screen effectively with eskill test library eskill** - 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